



Who we are?

- MenaCalls is a Specialized contact center located in Iraq.
- Contact Management Solutions CMS and Business Process Outsourcing BPO is our core business.
- Fully- Equipped Contact Center to serve your customers in a professional manner.
- 24/7 service to respond to and keep an open channel with your customers at all times.
- MenaCalls uses the best technology, best employees, best hardware, best software to render the best service for your clients via Omni channel approach
- MenaCalls can serve your customers in many languages (Arabic, English, Kurdish, Turkish & more)
- Service is monitored by contact center best practices, metrics and KPI management.
- Our agents get customer service & product training courses before engaged in customer service.

Our Services

Contact Management



In-bound calls



Out-Bound calls



Content Moderation



Social Media Services



Training services



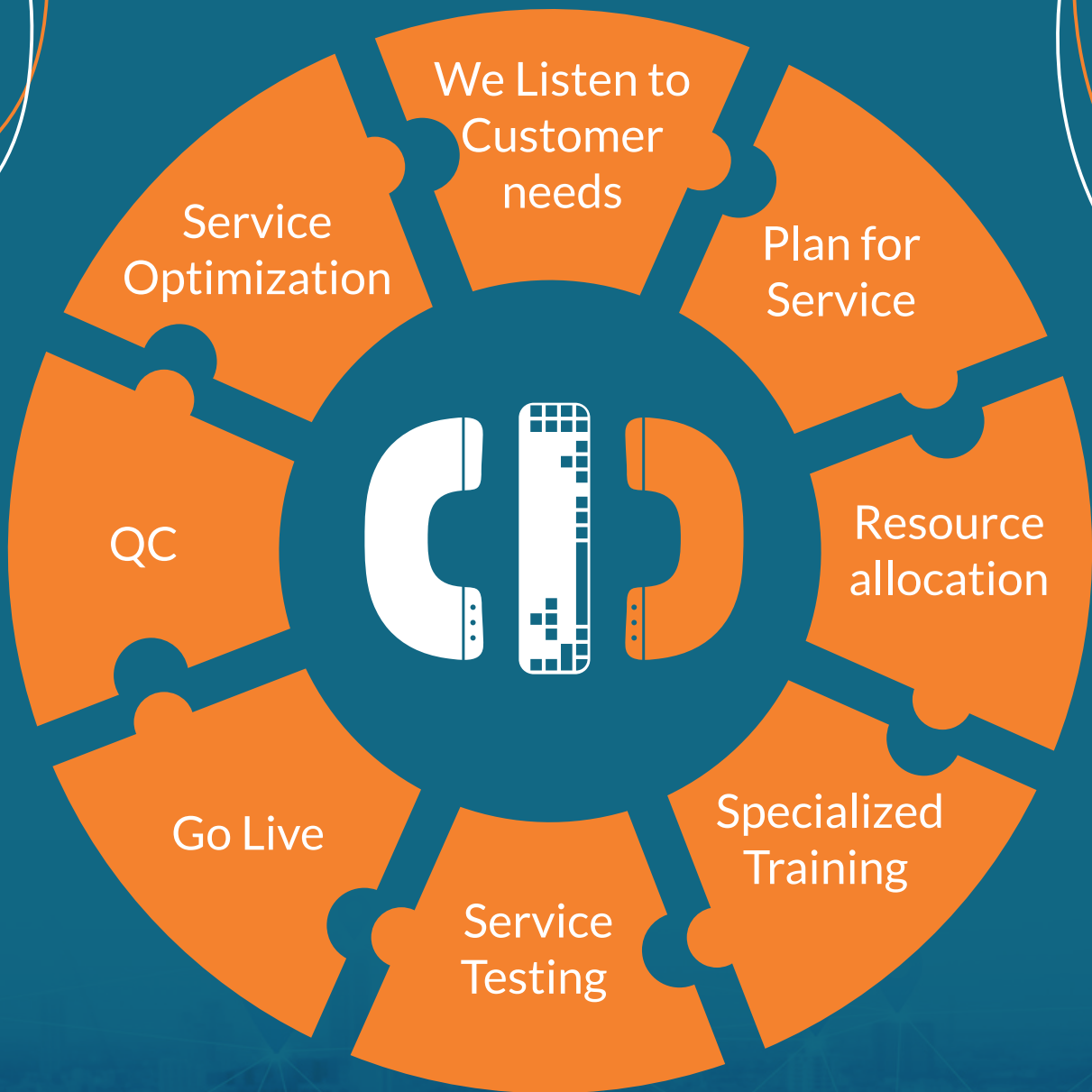
Business Process Outsourcing



Targeted Sectors

Food delivery.
E-commerce.
Logistics.
Aviation.
Social media.
Telecom.
Health care.
FMCG.
Insurance services.
Real estate.
Banking.
Travel & tourism.
NGO's.
Government.
Education.
Automotive Sector.

How MenaCalls® deals with Projects?



Because your success means our growth we will not spare any effort to excel in serving you.

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